



# Grand Erie District School Board

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Greetings Parents/Guardians,

Ensuring timely news and announcements are delivered to parents and guardians most efficiently is a priority in Grand Erie. As a result, Grand Erie has launched a new mobile parent app that will serve as a hub of classroom and school-related information and updates for parents and guardians, all in one place.

The mobile parent app includes several features including up-to-date information about school news, event calendars, transportation schedules, delays and cancellations as well as access to school and Board social media channels. It also provides a way to make secure transactions through the School Cash Online feature, and links to the Parent Portal.

With the app, parents and guardians have the option of which schools they wish to receive communication from by selecting one or more schools from the 'settings' icon.

Grand Erie's [Multi-Year Plan](#) includes **Technology** as one of its key indicators, with a goal of providing secure and reliable learning environments and providing up-to-date technology infrastructure that meets the needs of students, staff, and parents. The app is free, and available by searching Grand Erie or GEDSB wherever you get your mobile apps.

Download the GEDSB app from the App Store for your Apple Device or Google Play store for your Android device.

To learn more about the features of this app please visit the [Parent Digital Support Tab](#) at [www.granderie.ca](http://www.granderie.ca)

In addition, if you would like to receive messages from the school and teacher to your phone you can download **SchoolMessenger** (built into the Grand Erie Mobile App once installed on your phone).

Follow the steps below to create a SchoolMessenger account and set your preferences:

1. Download the **SchoolMessenger App** or visit [go.schoolmessenger.ca](http://go.schoolmessenger.ca).
2. Create an account (using the email address you have on file with your child's school).
3. Once you are logged in, go to Preferences on the left-hand menu and turn on/off phone, text, or email for each message type.

**Good to know: You must have one phone number on file with your child's school in case of emergencies. The phone number registered at your child's school will be used for any School Hours Emergency and/or Non-School Hours Emergency communications.**

All messages will be delivered to your account in the School Messenger app/website. If you wish to receive messages on the app only, you can turn off phone, text, and email options for all message types.

If you have any challenges downloading the apps, please contact the Parent Technical Support Desk: 519-756-6301, extension: 287080 or toll-free: 1-888-548-8878, extension: 287080

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